

## **ARIN Strategic Plan 2019 – 2020**

### **ARIN Mission Statement**

ARIN, a nonprofit member-based organization, supports the operation of the Internet through the management of Internet number resources throughout its service region; coordinates the development of policies by the community for the management of Internet Protocol number resources; and advances the Internet through informational outreach.

## **ARIN Strategic Direction (2019 – 2020)**

*Based on the guidance provided by the Board of Trustees, ARIN performs its mission in accordance with the following goals and principles:*

- A. Manage efficient allocation of Internet number resources in the ARIN region, with due consideration to stewardship and conservation*
- B. Facilitate, via open and transparent processes, the development by the ARIN community of fair, impartial, and technically sound policies for Internet number resource management*
- C. Protect the mission of Regional Internet Registries (RIRs) performing number resource management on behalf of the affected community*
- D. Uphold the multi-stakeholder model of Internet number resource policy formation for needs-based management of Internet number resources*
- E. Educate the community about ongoing IPv6 adoption and imminent IPv4 obsolescence.*
- F. Coordinate with other Regional Internet Registries (RIRs) on registry processes and technology to maintain a globally consistent and highly usable Internet Numbers Registry system*
- G. Efficiently coordinate with other Internet organizations as needed.*
- H. Work cooperatively with network operator forums in ARIN's service region as appropriate*
- I. Maintain, develop, and enhance functionality of ARIN services as sought by the users and supported by the membership*
- J. Ensure business continuity by minimizing business risks*
- K. Recover costs in a fair and equitable manner as set by the Board, including appropriate fees as needed to maintain adequate funds for long-term stability*
- L. Maintain conservative cost management with respect to new and ongoing programs and expenditures*
- M. Perform our duties with integrity and respect for others and the environment*
- N. Promote and facilitate the expansion, development, and growth of the infrastructure of the Internet consistent with the public interest*
- O. Keep the ARIN community informed of developments in the Internet governance ecosystem*

## **2019 Organizational Objectives**

1. Maintain strong ARIN accountability to the membership, including independent reviews of ARIN accountability and transparency when appropriate
2. Perform financial and operations audits as per Board guidance
3. Review and optimize operational costs on an ongoing basis
4. Maintain awareness of ARIN community needs for services and bring significant opportunities to the Board for appropriate prioritization
5. Increase the ARIN membership through outreach to industry associations via programs with measurable results.
6. Facilitate Internet advancement efforts in the ARIN region via refreshed ARIN community grant program
7. Continue necessary participation in Internet governance discussions globally to maintain the community-based multi-stakeholder policy development model
8. Conduct two ARIN Public Policy and Member meetings, regionally distributed and aligned with other organizations as feasible
9. Maintain a strong level of Caribbean outreach activities
10. Support law enforcement efforts in a manner compatible with ARIN's mission, including LEA-focused training activities
11. Continue IPv4/IPv6 transition awareness campaign in the service region via outreach activities
12. Continue to review and enhance online services, including making significant user interface improvements as guided by user feedback, customer surveys, and customer suggestions
13. Develop and promote an ARIN training library by making training an integral part of ARIN's programs and services

## **2020 Organizational Objectives**

1. Maintain strong ARIN accountability to the membership, including when appropriate independent reviews of ARIN accountability and transparency
2. Perform financial and operations audits as per Board guidance
3. Review and optimize operational costs on an ongoing basis
4. Maintain awareness of ARIN community needs for services and bring significant opportunities to the Board for appropriate prioritization
5. Increase the ARIN membership through outreach to industry associations via programs with measurable results.
6. Facilitate Internet advancement efforts in the ARIN region via refreshed ARIN community grant program
7. Continue necessary participation in Internet governance discussions globally to maintain the community-based multi-stakeholder policy development model
8. Conduct two ARIN Public Policy and Member meetings, regionally distributed and aligned with other organizations as feasible
9. Maintain a strong level of Caribbean outreach activities
10. Support law enforcement efforts in a manner compatible with ARIN's mission, including LEA-focused training activities
11. Continue IPv4/IPv6 transition awareness campaign in the service region via outreach activities
12. Continue to review and enhance online services, including making user interface improvements as guided by user feedback, customer surveys, and customer suggestions
13. Develop and promote an ARIN training library by making training an integral part of ARIN's programs and services