Communications & Member Services

Susan Hamlin, Director

Meet the Team

Q1 Operational Plan Objectives Met

NANOG 63 - San Antonio, Texas
3 February 2015

https://www.arin.net/about_us/corp_docs/
annual/report2014.pdf

2015 Outreach

Interact with ARIN & learn how **you** can drive the future of the Internet

ARIN ON THE ROAD — BRINGING YOU ANSWERS

February   - Orlando with NANOG
March   - Grenada, part of Government's ICT Week
May   - Ottawa, Canada; Halifax, Canada
June   - Helena, MT; Dominica
September   - Chicago with NANOG; New Jersey

2015 Outreach

- Jan. - CTU 25th Anniversary ICT week in Trinidad
- April – CaribNOG 9 in Saint Lucia
- May - Caribbean Peering Forum in Barbados
- July – CANTO 31st Annual Conference and Trade Exhibit, Miami
- TBD: Caribbean Internet Governance Forum and CaribNOG 10

IPv6 and Internet Governance Outreach

- Consumer Electronics Show
- North American IPv6 Summit
- Americas Interconnection Summit
- South School on Internet Governance
- Campus Technology 2015

Get6 Campaign

Show your IPv6 prowess

- Become a **Get6 Forward Thinker**
  - Contribute a short quote & photo or video
    - Demonstrate your leadership
    - Encourage your peers

  http://TeamARIN.net/get6/forward-thinkers/

Say Cheese!

Streamlining Information

ARIN ONLINE

Username and password **are** case sensitive.

username: *new user?*

password: *assistance*

log in ●

About ARIN Online

RESOURCE REQUESTS: GETTING STARTED

MAKING YOUR FIRST RESOURCE REQUEST

In order to request resources from ARIN, you will need:

1. An ARIN Online account
2. A Point of Contact record (POC)
3. An Organization Identifier (Org ID)

CREATING AN ARIN ONLINE ACCOUNT

> Select "new user? above the login boxes on the left side of this page
> Provide the following information
    ▪ Email address
    ▪ Desired username and password
    ▪ Two challege questions and answers
> Select "Submit"
    ▪ A confirmation URL will be emailed to the address you provided. Select this URL within 24 hours to confirm your ARIN Online account.

CREATING A POC

POCs are standalone objects that define a person (or role), their mailing address, and their contact information, and states any organizations or resources that the point of contact has authority over.

To create a POC:

> Log into ARIN Online
> Select POC RECORDS on the left
> Select "Create a POC Record" in the body of the page
> Select the functions that the POC will serve
> Choose whether the POC will represent a person or a role acount (abuse@, noc@)
> Provide an address and contact information to be associated with the POC
> Provide any additional information you wish to be listed in Whois (other phone numbers, office hours, etc.)

RELEVANT LINKS

> Statistics
> Quick Guide 📄
> Number Resource Fraud Reporting
> Intro to ARIN's Database
> IP Address Blocks ARIN Issues From
> ARIN Micro-allocations
> OriginAS Information
> ARIN-Issued Mail List

FIRST TIME REQUESTING RESOURCES?

EXAMPLES

Resource Request Documentation

REGISTRATION SERVICES HELP DESK

Website Project Work Ahead

- Simplify terminology in ARIN's processes and procedures

- Section by section content review

- Navigation review and testing

11

Changes to Election Process/ Voter Eligibility

2016 Goal:

- Designated Member Representative (DMR) contact type is renamed Voting Contact

- ARIN member organizations can name/update their Voting Contact within ARIN Online

- Voting Contacts will be required to use their ARIN Online web user account in order to access their ballot

- Voting Contacts may not be type Role and may have only one web user account linked to this contact

- Retaining the one-to-one relationship; one member organization has one eligible voter

12

Transition Steps for Changes to Voting Process

2015 Transition Steps:

- Relax current DMR/Voting Contact email eligibility rules to require only a person's name or initials that matches the DMR/Voting Contact, noting the domain can be anything (no longer has to match the organization)

Previously required for Jones Networking:
scottsmith@jones.net or scott@jones.net

Now eligible – **scottsmith@gmail.com or ssmith@smith.com**

Transition Steps for Changes to Voting Process

2015 Transition Steps:

For member organizations without an eligible DMR/ Voting Contact:

- ARIN staff will check the database for an eligible Person type contact on the organization

- ARIN staff will add this contact as the Voting Contact

-ARIN staff will notify all contacts on the organization of this change, in time for the organization to ask for and make an update to their Voting Contact prior to the voter eligibility cutoff deadline

14

Changes to Election Process/ Voter Eligibility

- Large cleanup effort required to start NOW

    - Many member organizations have an eligible DMR/Voting Contact, but that Voting Contact needs to set up and/or link to its ARIN Online web user account in order to vote in 2016.

    - Many member organizations don't have an eligible DMR/Voting Contacts on record – all known organization contacts are type: Role

Apply now for ARIN 36 October 2015 in Montreal
Bonus – now includes NANOG meeting attendance

https://www.arin.net/participate/meetings/fellowship.html

Thank You

Feedback: info@arin.net