

ARINI  
12-14 APRIL 2021



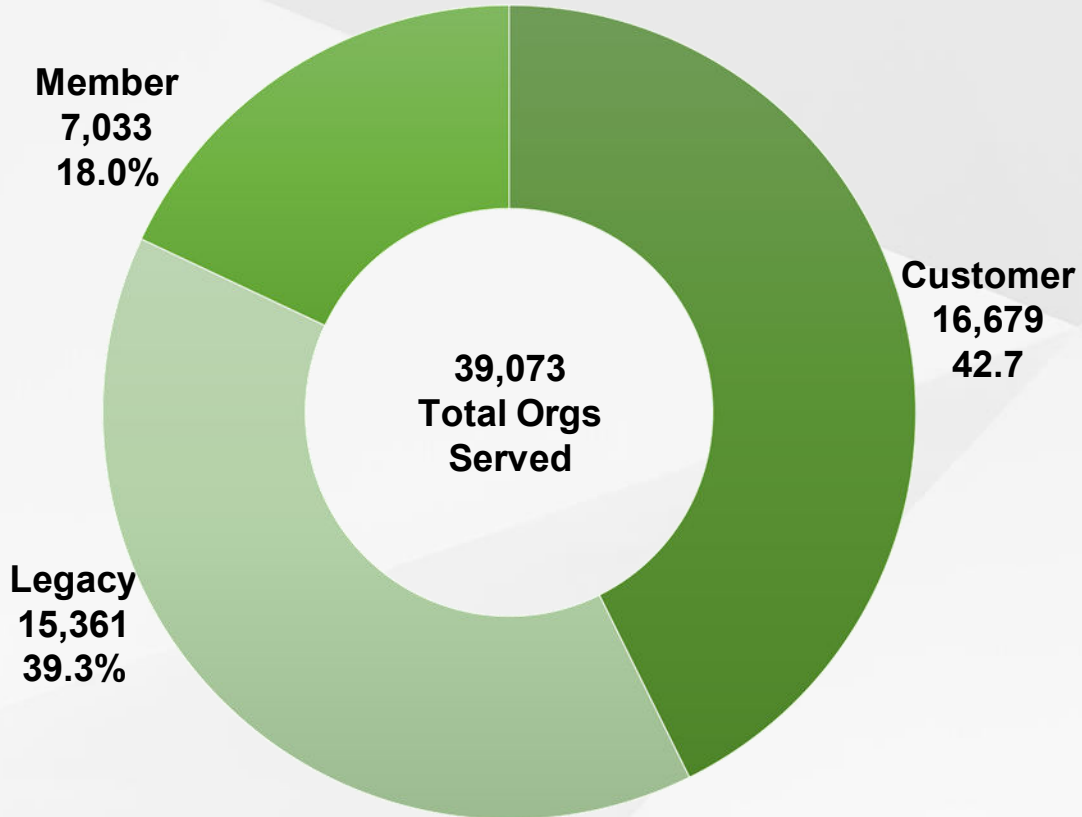
# Registration Services Update

Lisa Liedel, Director of Registration Services



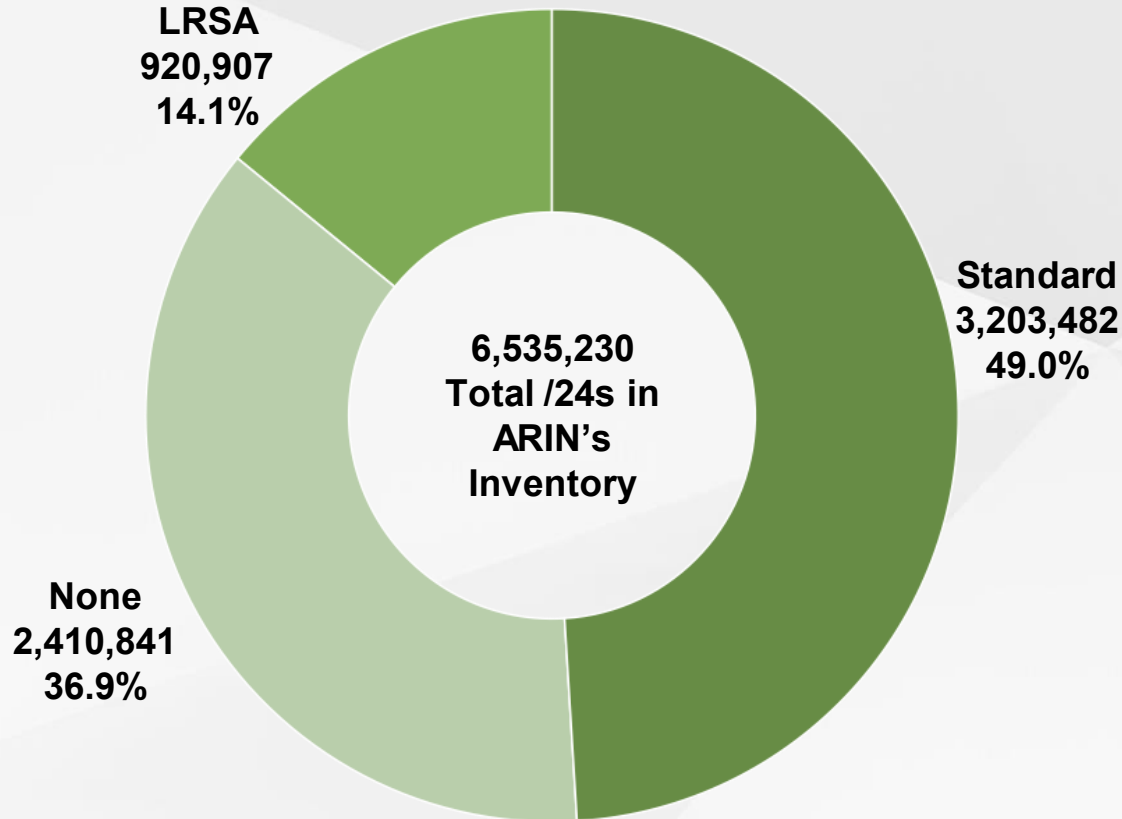
# RSD Statistics and New Services

# Organizations Served by ARIN



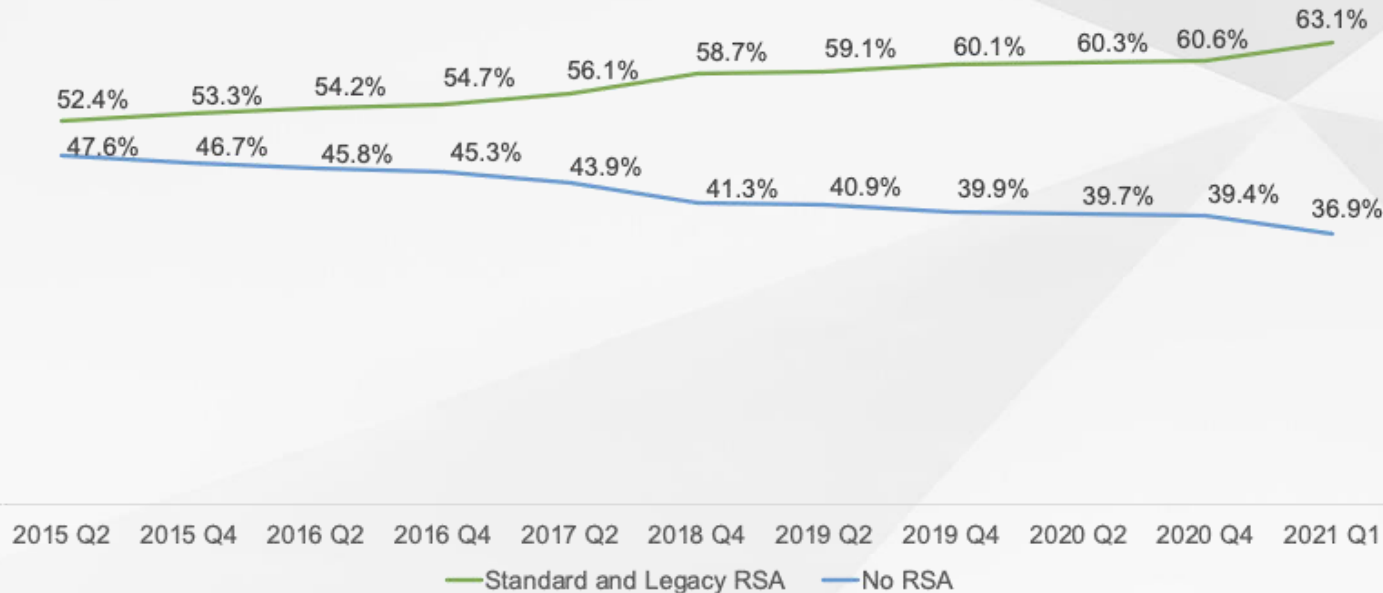


# IPv4 RSA Coverage in /24s



# IPv4 RSA Coverage Over Time

IPv4 RSA Coverage Over Time



# IPv4 Waiting List in the Caribbean

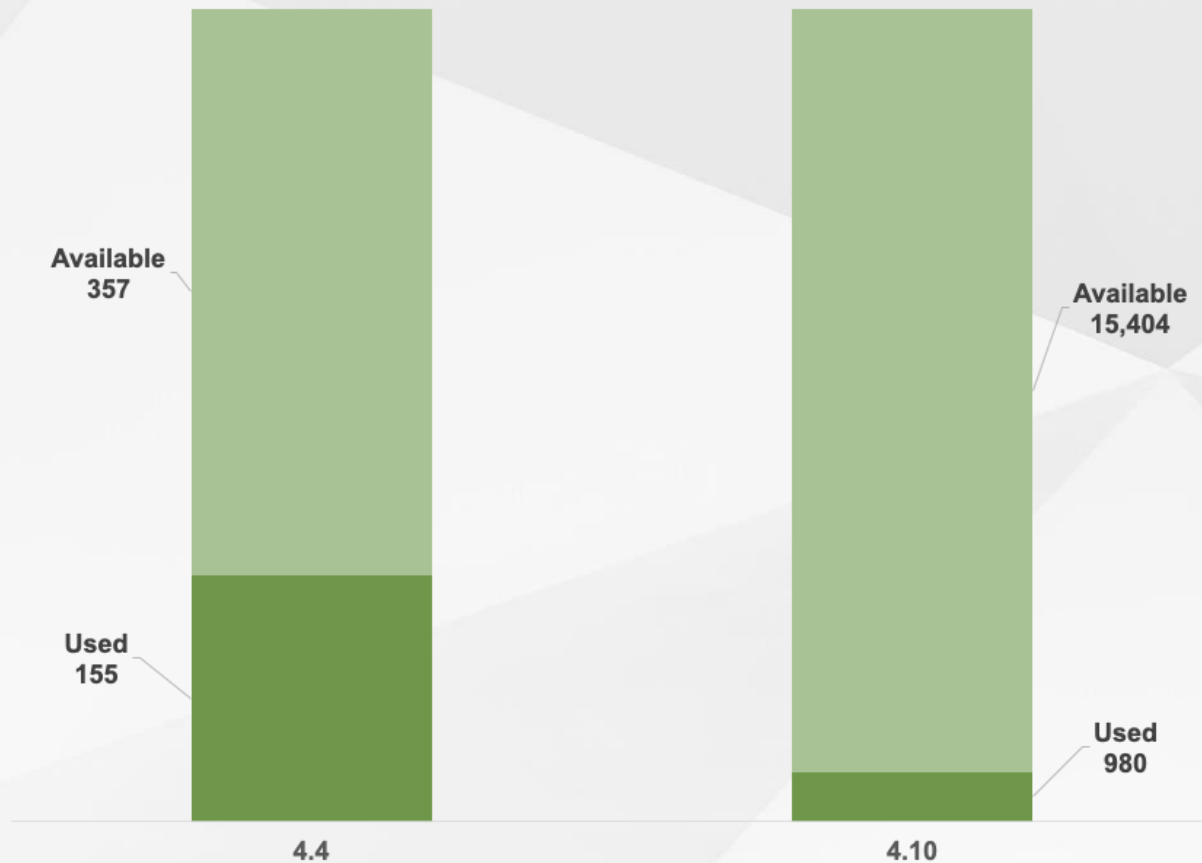


Country	Completed	On Waiting List	Country	Completed	On Waiting List	Country	Completed	On Waiting List
Anguilla	0	0	Grenada	1	0	St. Lucia	5	0
Antigua & Barbuda	2	0	Guadeloupe	1	0	St. Pierre & Miquelon	1	0
Bahamas	1	0	Jamaica	1	1	St. Vincent & The Grenadines	2	0
Barbados	0	0	Martinique	0	1	St. Martin	1	0
Bermuda	4	0	Montserrat	0	0	Turks & Caicos Islands	0	0
Cayman Islands	0	0	St. Barthelemy	0	0	Virgin Islands (British)	8	0
Dominica	0	0	St. Kitts & Nevis	1	0	Puerto Rico	33	0

# IPv4 Waiting List Growth

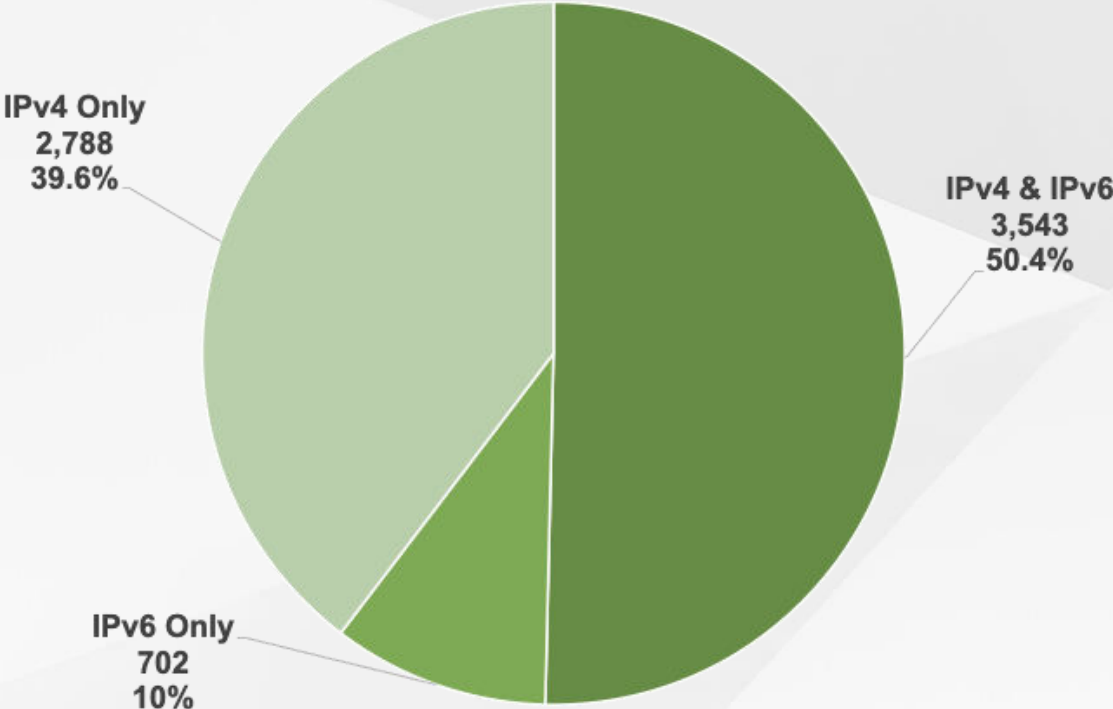


# IPv4 Reserved Pool Update

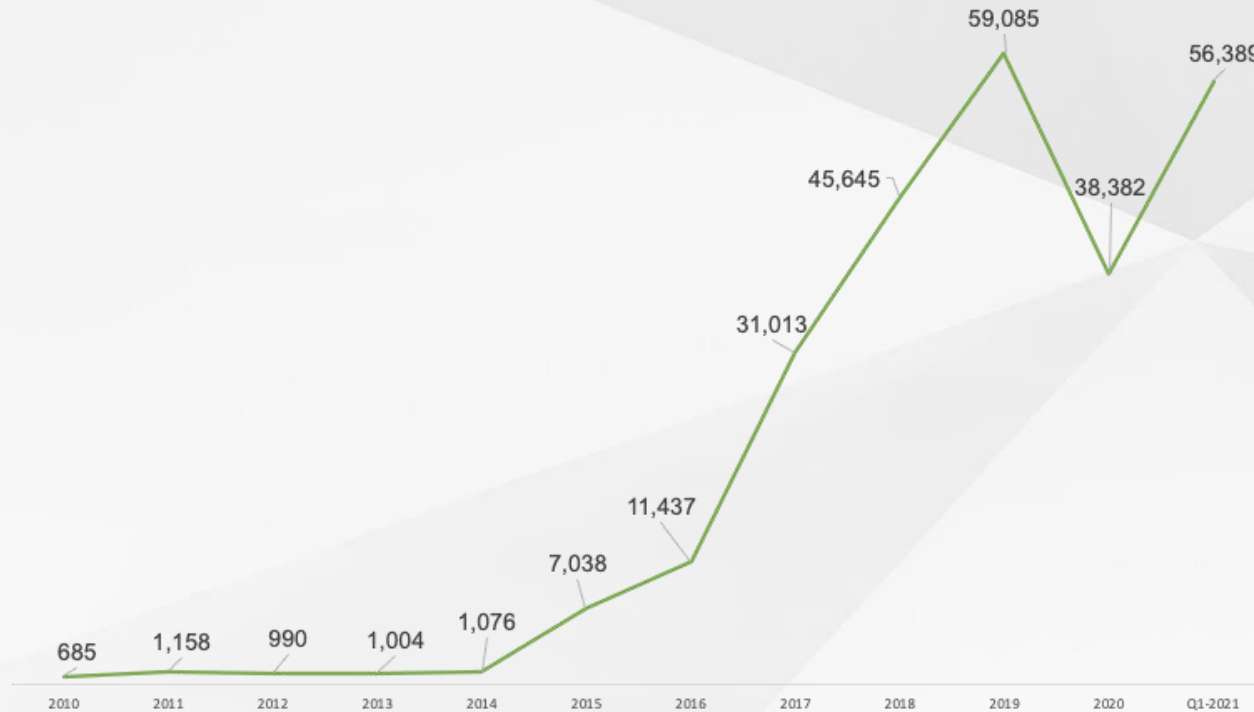




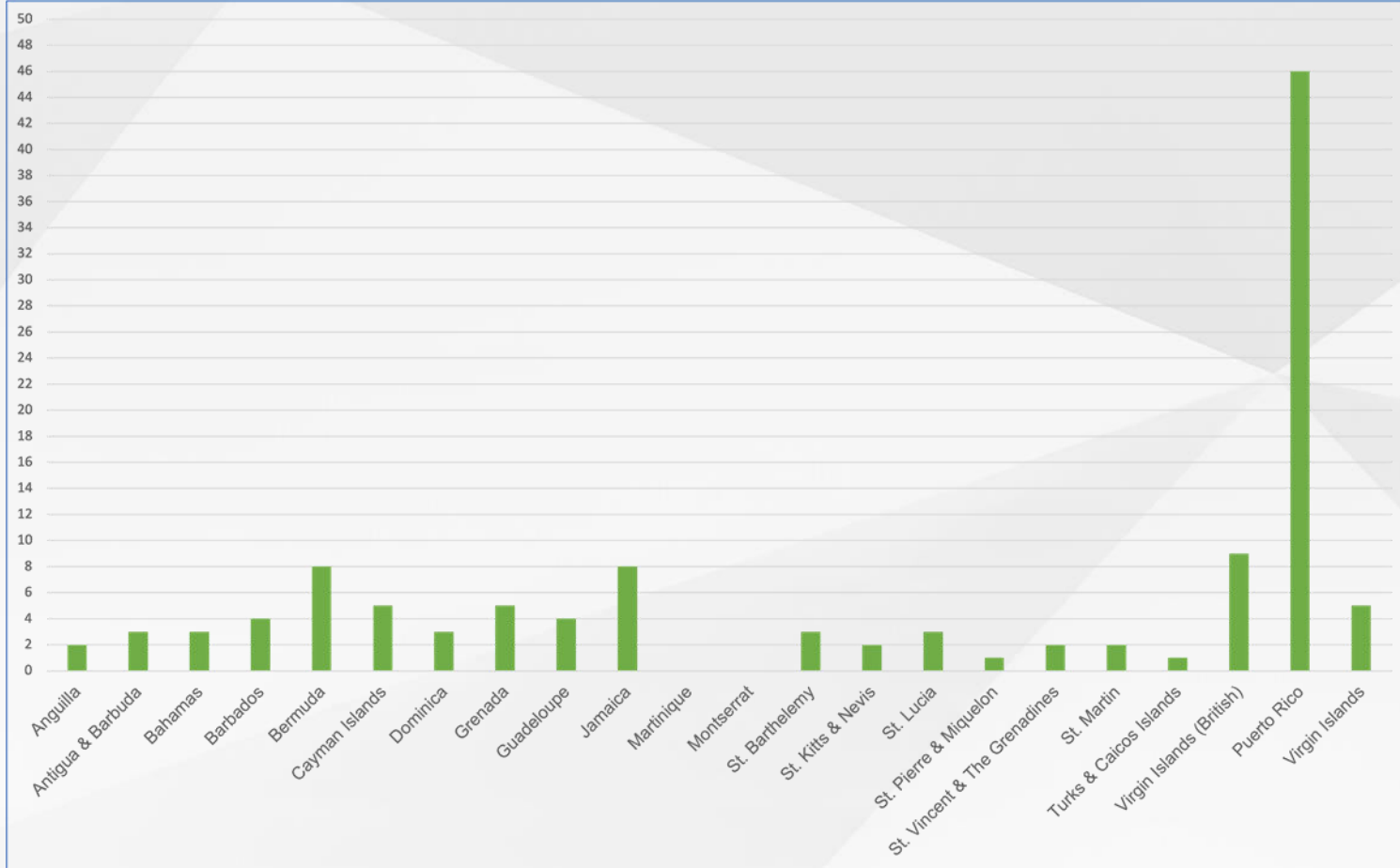
# RSP IPv6 Profile



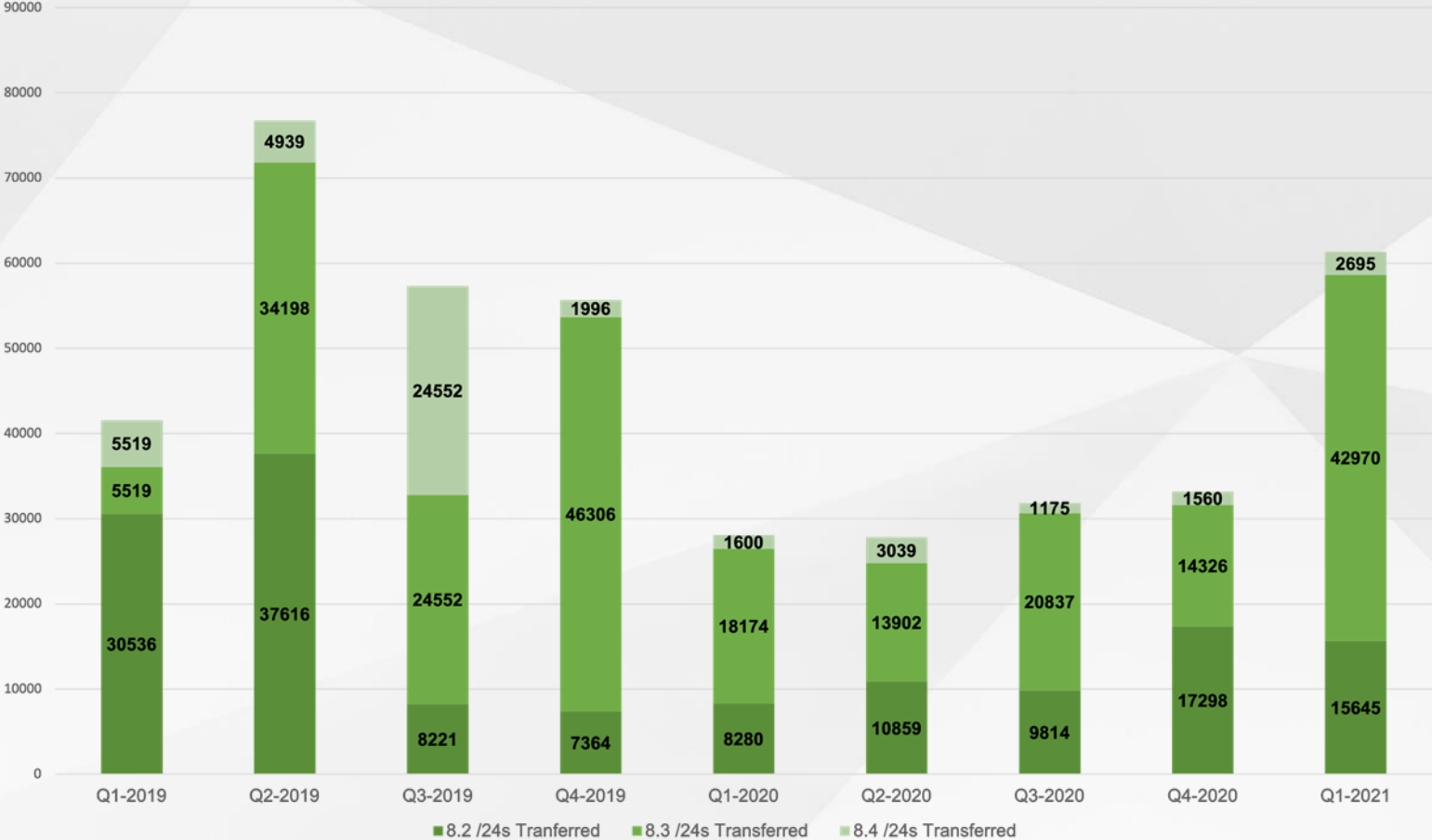
# IPv6 Networks by Year Created



# IPv6 in the Caribbean



# Number /24s Transferred by Quarter



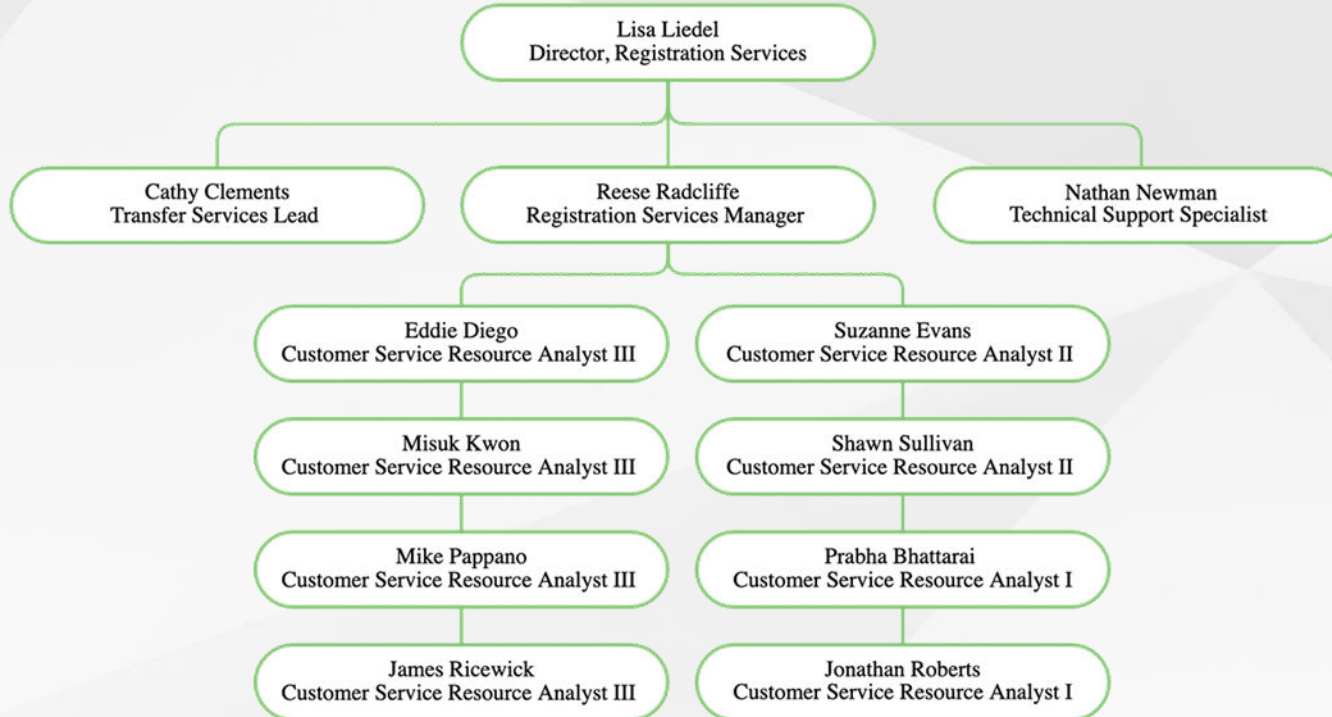
# New Service Offerings and New RSD Structure

Over the past 12 months some new Service Offerings have necessitated changes in RSD.

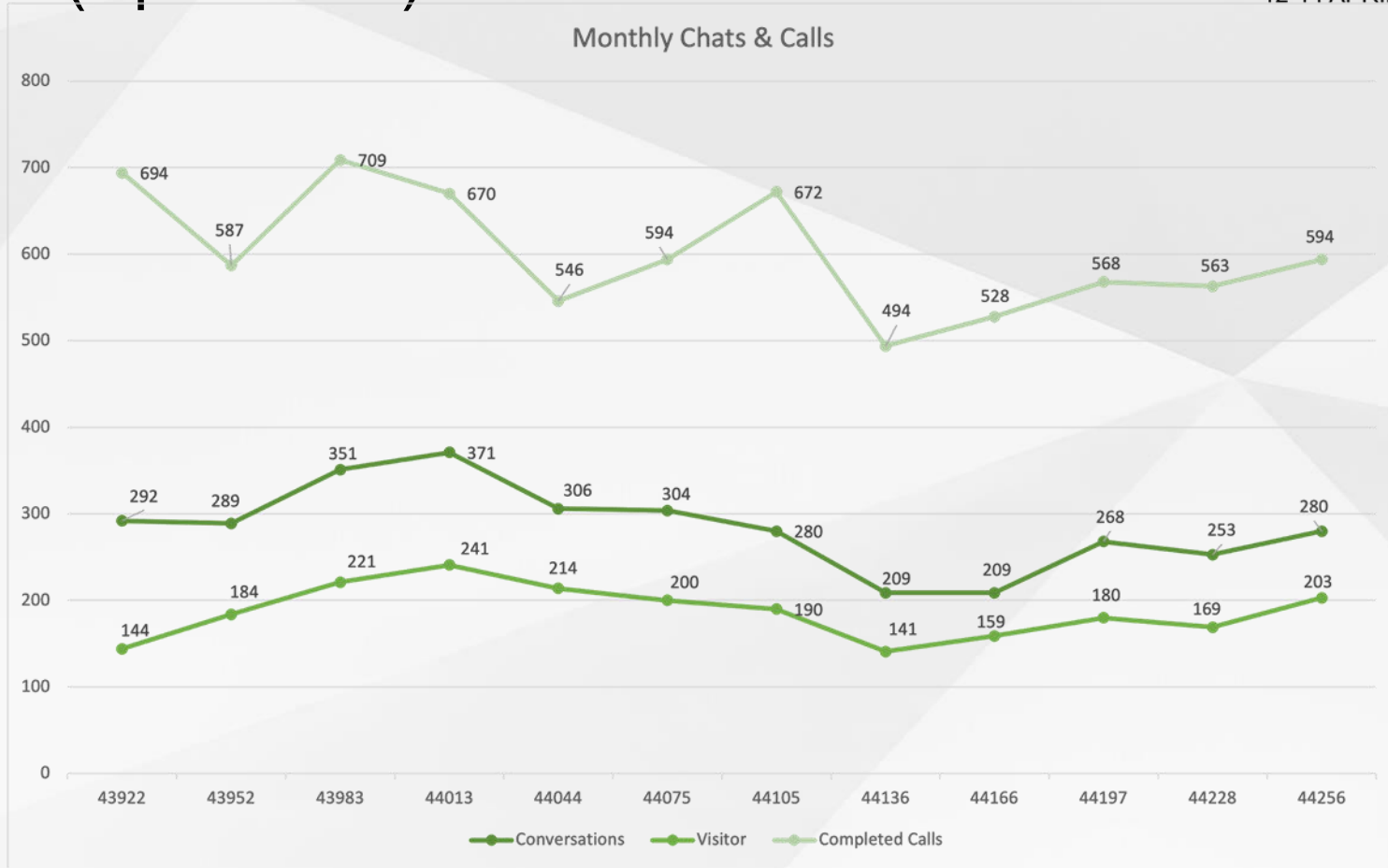
- Chat Service - began offering April 2020
- New Internet Routing Registry (IRR) - June 2020 and February 2021
- Registration Services Agreement (RSA) at Organization Creation - March 2021
- Premier Support Plan (PSP) - May 2021

These new services have brought a need for more hands-on technical support for our customers and increased our customer contacts.

# Overall New RSD Structure



# Chat (April 2020)



# Internet Routing Registry (IRR)

- IRR June 2020
  - Improved IRR to include:
    - Authentication
    - Web interface within ARIN Online
- IRR February 2021
  - RESTful API deployed
- This new and vastly-improved IRR brought in a whole new layer of support opportunities for RSD, requiring more technical needs from our customers.



# RSA at Org Create (March 2021)

- RSA previously collected after resource requests were approved
  - Noticed delays due to the organization's legal name being incorrect
    - Customer's legal team won't sign using the name on the Org
    - Vendors scheduled to perform on-site work had to be rescheduled, causing additional delays
- 319 requests for Org IDs in March
- 180 still pending/in progress
  - Waiting for signed RSA
  - Waiting for vetting information
- 16 Abandoned/Withdrawn (they were not legal entities)
- 123 have been completed with RSA signed (~39%) in March

# Premier Support Plan (May 2021)

- Available for customers in the 2-XL to 5-XL service category
- Dedicated Account Analyst
- Technical Services Liaison during ARIN business hours
- Receive priority ticket handling upon request
- Waived Transfer Fees
- 24/7 On-Call Support should you have a service-impacting event related to your use of ARIN's RPKI, IRR, or DNSSEC
- Premier Services Customer Focus Group – quarterly focus group sessions where they will meet with ARIN executive management to discuss ARIN services

Thanks!

Any  
Questions?