

Update from the RIPE NCC





Registration Services (1)

- Improved service level in 2002
 - Response time **two** days or less
 - Simplified procedures
 - Simplified documentation & change log

<http://www.ripe.net/ripe/docs/updates.html>
- New “Hostmaster Robot” for Q2 2003
 - Simpler forms
 - Better supporting notes
 - More example forms

Registration Services (2)

- Policy update since ARIN X
 - IPv4 “Sub-allocation” policy accepted
 - “Assignments for Internet experiments” policy implemented
 - IPv4 Portable address space Task Force established
- Working Group update
 - LIR WG name change
 - New co-chairs
 - Gert Döring
 - Andrea Borgato





LIR Portal

- Deployed “LIR Portal”
 - Secured access to private members’ registry data
 - Resources information
 - Billing information
 - Direct links to on-line queries
 - LIRs can **update** contact information
 - View information on open tickets
- Development continuing
 - More @ RIPE 45



Planned Courses 2003

- LIR Courses (~80)
- DNSSEC Courses (~10)
- Routing Registry (~10)

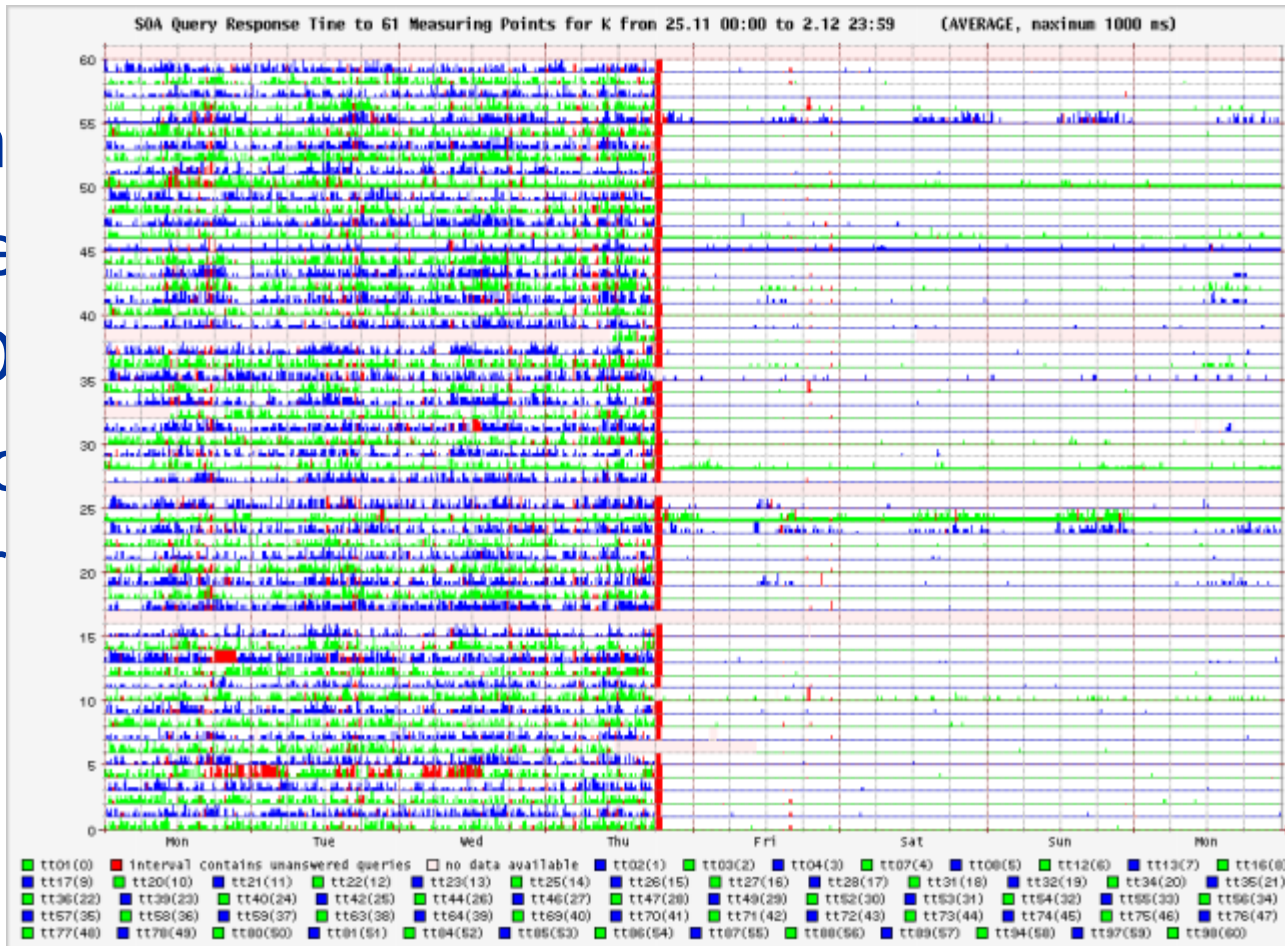


IPv6 @ RIPE NCC

- 175 IPv6 allocations in total
<http://www.ripe.net/ipv6/ipv6allocs.html>
- TTM IPv6 ready
- Whois accessible by IPv6
- RPSLNg prototype under development
- ns.ripe.net accessible by IPv6

k Root Developments

- Sign
- Care
- NSD
- Anyo
- Pr



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Membership Survey

- Push during RIPE 41
 - “Are we still doing what the members want us to?
Or
 - Are we doing what *we* think is right?”
- Support from Executive Board
- Commissioned in July 2002
- Conducted by KPMG until November 2002
- Publication January 2003
<http://www.ripe.net/survey2002/results/index.html>

Main Issues

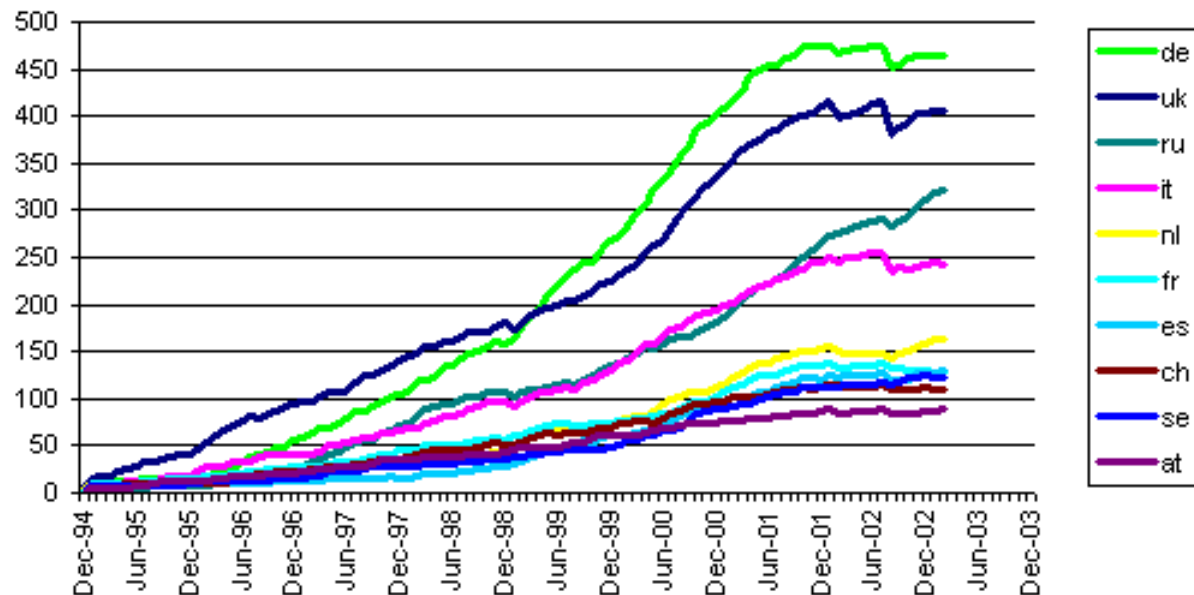
- Customer Service Focus & Liaison
- Education & Documentation
- Membership Issues
 - Ongoing Participation, Fee Structure, Date of General Meeting, ...
- R & D, within vs. outside RIPE NCC
- Industry Profile perceived as rather low

Plan of Action

- Identify possible actions
- Provide additional information to Members
- Communicate to Mailing Lists
- Feedback from Members & Community
- Progress Report during RIPE 45
- Integration of actions into 2004 Activity Plan draft (where appropriate)

Membership Development

Top Ten Countries LIR History



RIPE 45

- Barcelona, Spain
- 12-16 May 2003



Questions and Answers

