

Member Services Update

Susan Hamlin,
Director



Outline

- * Staff
- * Membership and Service Region
- * Outreach
- * Elections
- * Meetings

MSD Staff

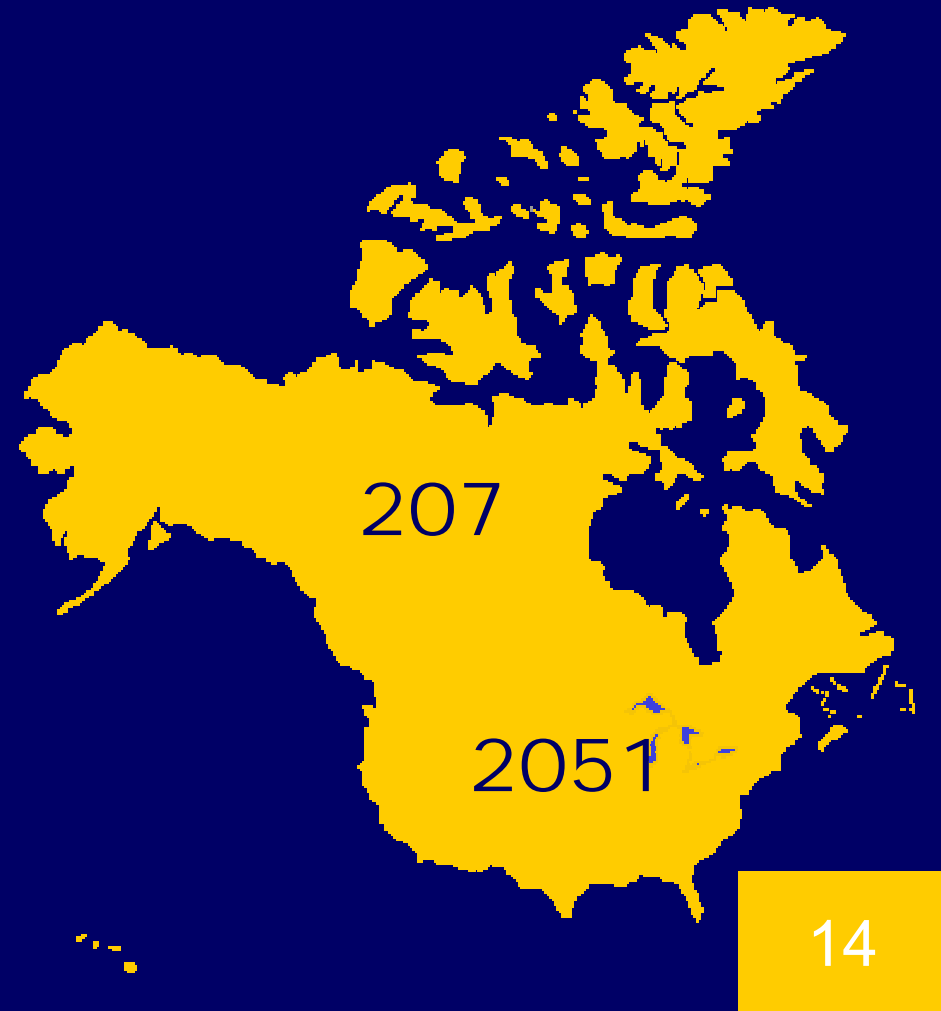
Susan Hamlin	Director
Einar Bohlin	Policy Analyst
Jason Byrne	Communications Editor
Erin Centanni	Meeting Planner
Megan Kruse	Communications Specialist

Membership and Service Region

April 15, 2005

Total: 2278

Outside ARIN	6
Australia	3
Guam	1
Japan	1
Indonesia	1



Outreach

* Communications

- ▶ Internal
- ▶ External

* On-demand Education & Training

- ▶ Recent statistics

* NRO Activities

Resource Handbooks

- ★ ARIN Board of Trustees
- ★ ARIN Advisory Council
- ★ NRO Number Council: ARIN representatives

New Website

- ★ **Registration Quick Starts**
- ★ **Brought to the front:**
 - ▶ **Billing**
 - ▶ **Education**
- ★ **XHTML 1.0 and CSS 2 compliant**

Take a look: <http://www.arin.net>

Let us know what you think:
webmaster@arin.net

Communications – External

* “ARIN Review”

- ▶ Averages 650 hits/month
- ▶ We need your help!

* Stay informed, speak up

- ▶ arin-announce, ppml
 - ▶ http://www.arin.net/mailing_lists
- ▶ nro-announce
 - ▶ <http://www.nro.net/interact/index.html>

On-demand Training

Average Monthly Hits
November '04 – March '05

WHOIS CBT	2555
Initial ISP Flow Chart	766
ASN Flow Chart	680
End-user Flow Chart	702
Transfer Flow Chart	180

ARIN Elections – Board and Advisory Council

Nomination Period
May 2 – July 29

Initial Slate Announced
August 18

Call for Board Petitions
August 18

Final Candidate Slate
October 13

Online Voting
October 28 - November 4

Winners Announced
November 11

<http://www.arin.net/elections/>

ARIN Elections – NRO Number Council

Nomination Period
May 3 – July 29

Candidates Announced
October 13, 2005

Board Appointment
October 26

**Appointee
Announced
October 27**

<http://www.arin.net/elections/>

Outreach - NRO

- ★ AfriNIC transition communication
- ★ Response to ICANN
Strategic Plan
- ★ Global mailing lists
- ★ Global statistics

Future Meetings

*ARIN XVI: October 26-28, 2005

- ▶ Local host: Equinix
- ▶ Location: Los Angeles, CA
- ▶ Back-to-back with NANOG 35



Sponsor Future Meetings

Where do you want to meet?

- ▶ April or October 2006
- ▶ April or October 2007



- * For expanding outreach efforts
- * Join the Member Services team

Thank You to our Sponsors



Terminal Room and partial
Support of the network setup



Partial support of the
network setup



IPv6 tunnel

Thank You