IANA Update

by Barbara Roseman

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27 July 205   ARIN XVI -- Los Angeles
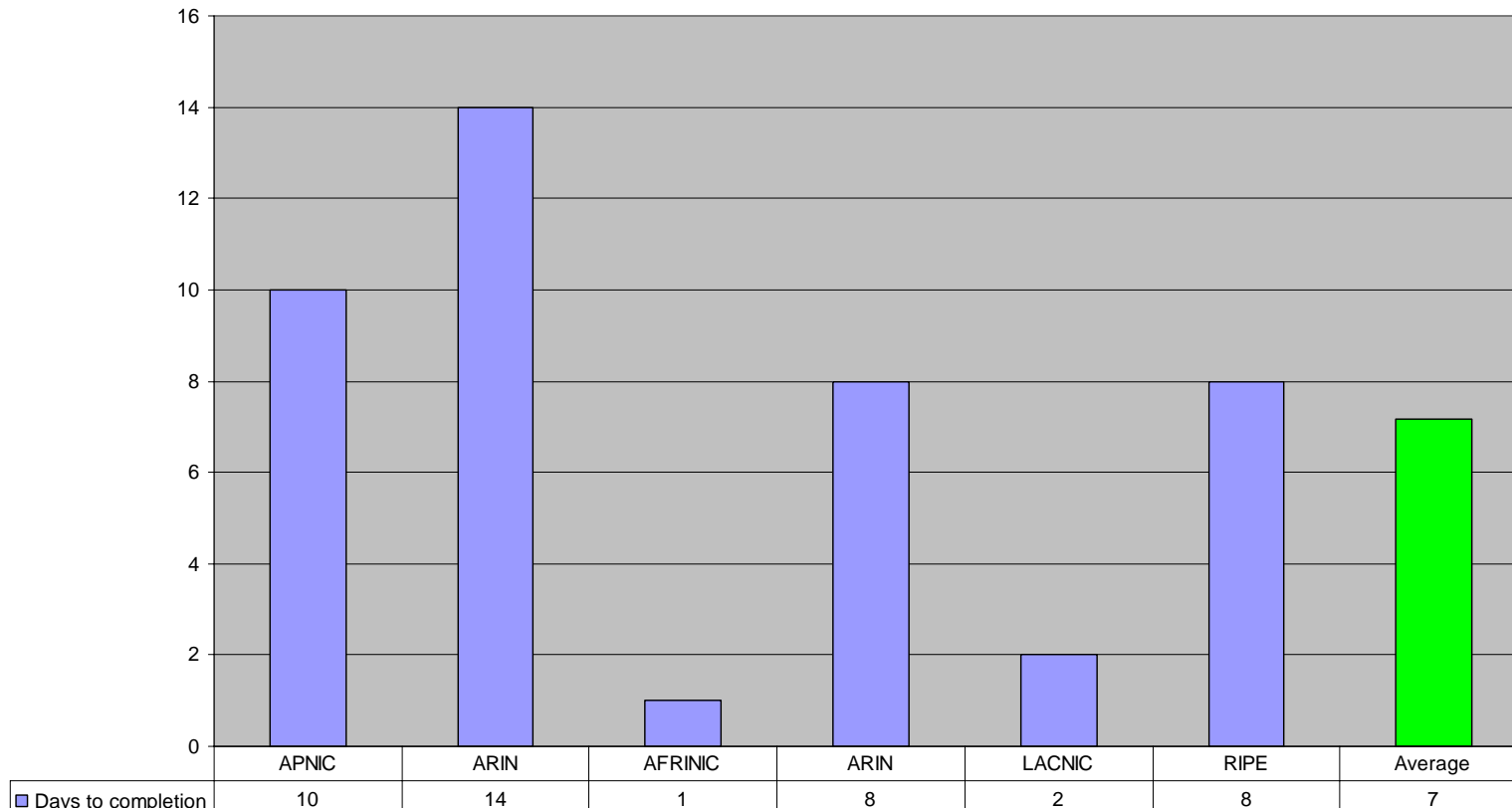
Staffing

- **David Conrad now General Manager of IANA**
- Kim Davies to join as TLD Technical Liaison early November
- New Project Specialist dedicated to Registry Operations, Root and INT
- New Project Analyst dedicated to IETF-related requests
- IANA now staffed with
  - General Manager
  - Operations Manager
  - 2 Project Specialists
  - 2 Project Analysts
  - Technical Liaison
- Positions still open….

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IANA Performance 2005

- IANA has seen gradual improvements in processing times, but still seeking greater efficiency
  - Increased staffing, more expertise will make a difference
  - Very important to perform consistently for all stakeholders
- Improvements in communication
  - Responsiveness to stakeholders remains key area for improvement

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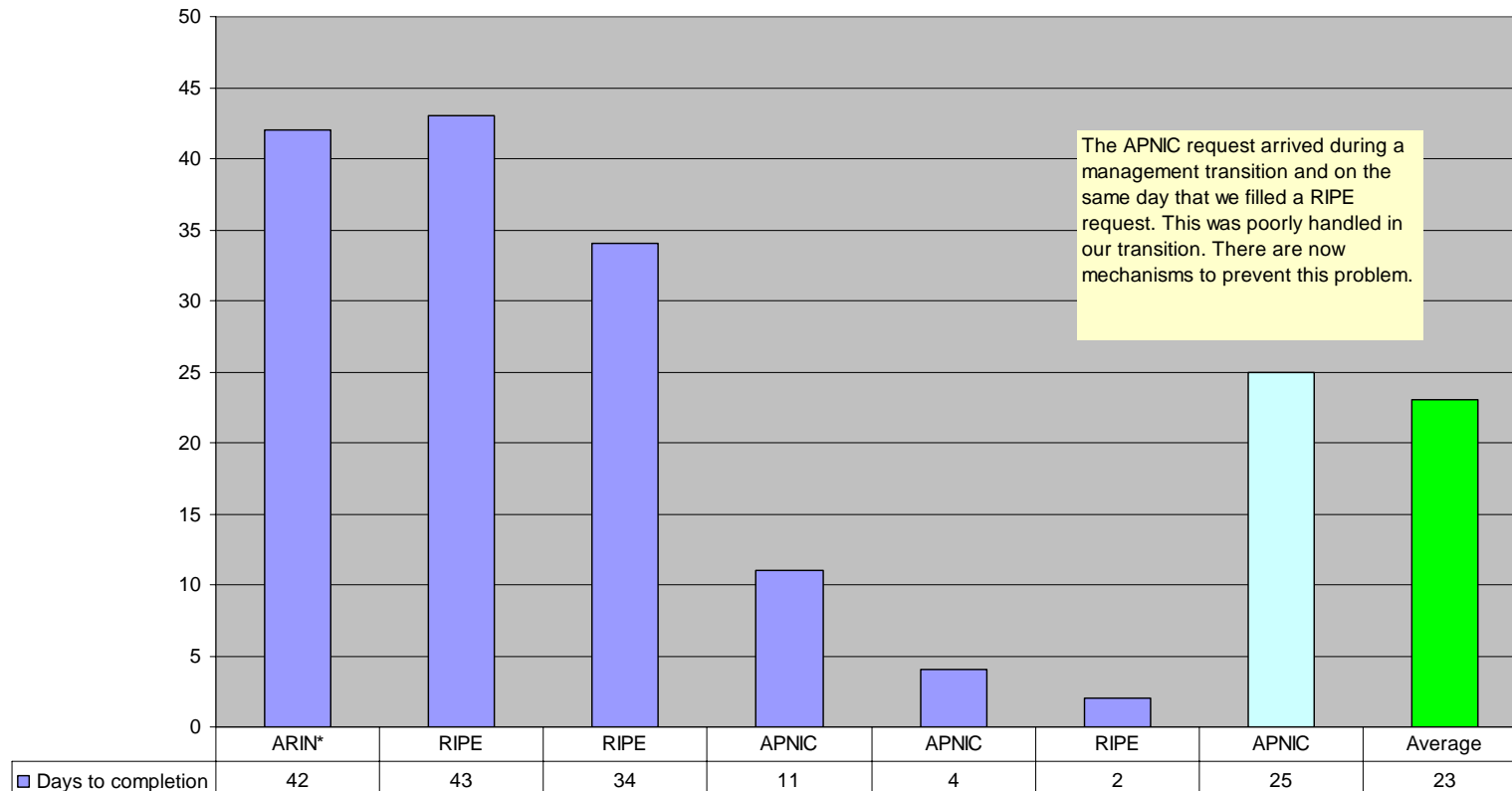# IP Number Resources – IPv4

Time needed to complete RIR requests for IPv4 allocations (2005 to date)

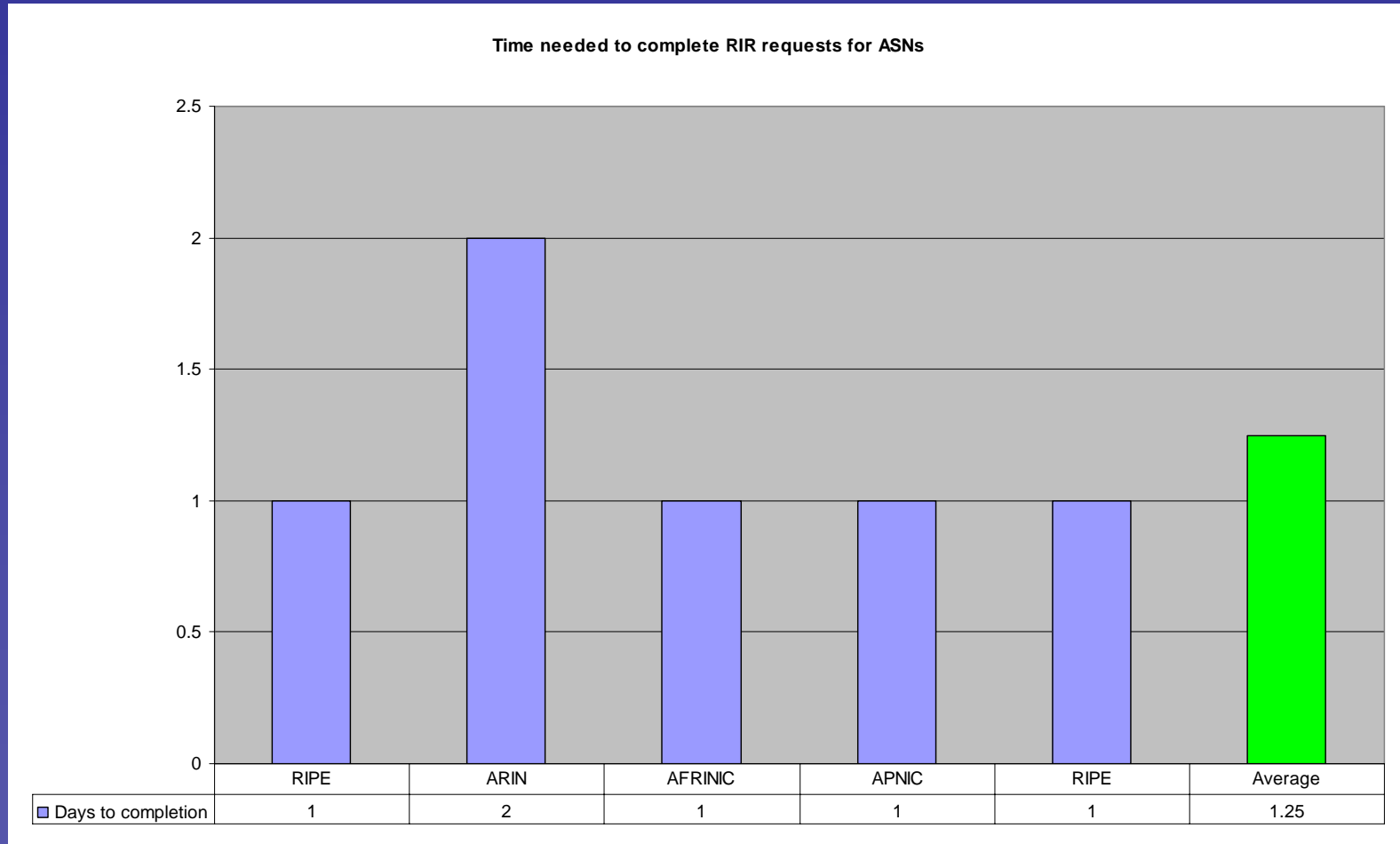|	APNIC	ARIN	AFRINIC	ARIN	LACNIC	RIPE	Average
Days to completion	10	14	1	8	2	8	7

IP Number Resources – IPv6

Time needed to complete RIR requests for IPv6 allocations
* Original request submitted 12/15/04, revised request submitted 3/8/05

The APNIC request arrived during a management transition and on the same day that we filled a RIPE request. This was poorly handled in our transition. There are now mechanisms to prevent this problem.

	ARIN*	RIPE	RIPE	APNIC	APNIC	RIPE	APNIC	Average
Days to completion	42	43	34	11	4	2	25	23

ASN Requests

Time needed to complete RIR requests for ASNs

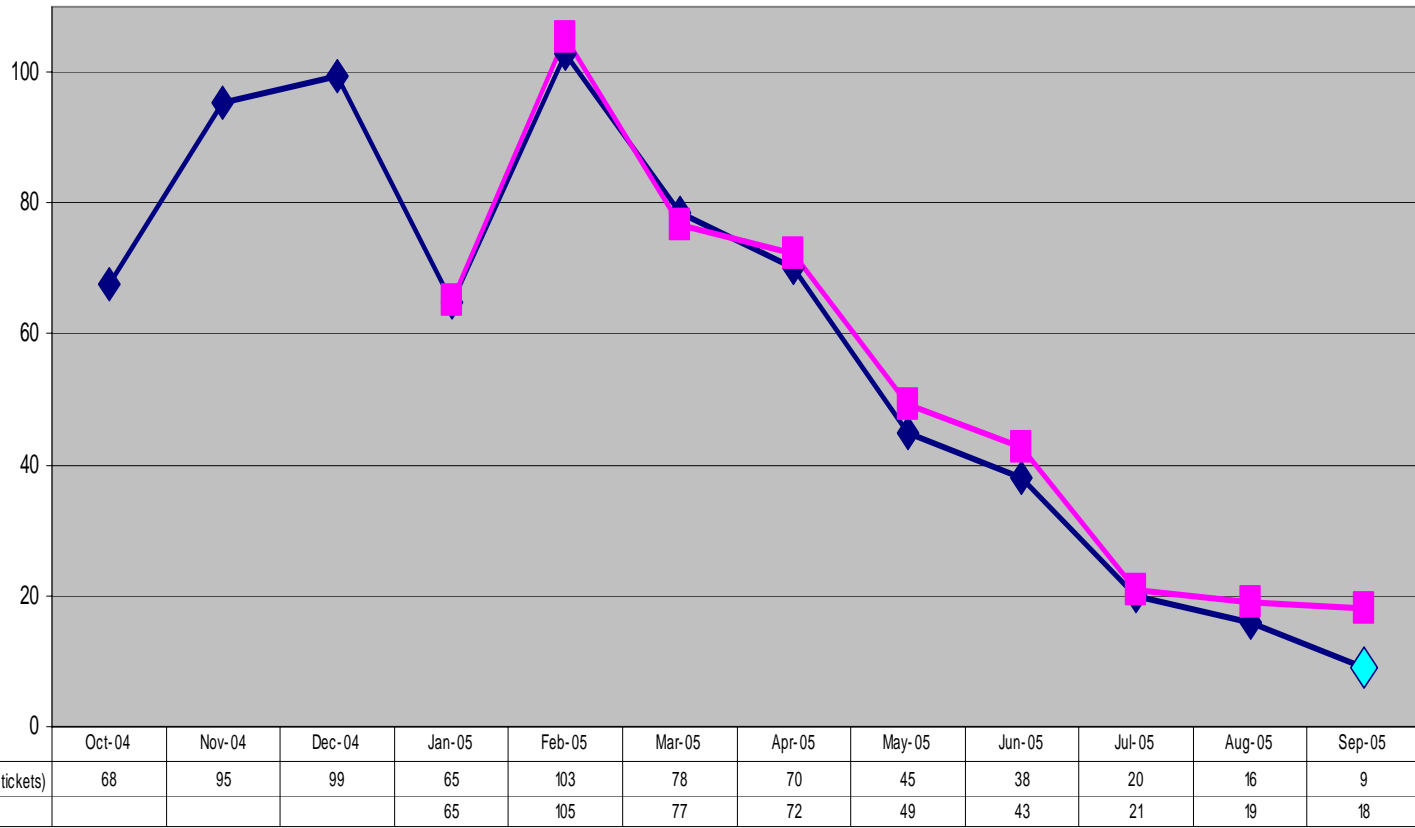|	RIPE	ARIN	AFRINIC	APNIC	RIPE	Average
☐ Days to completion	1	2	1	1	1	1.25

Root Management

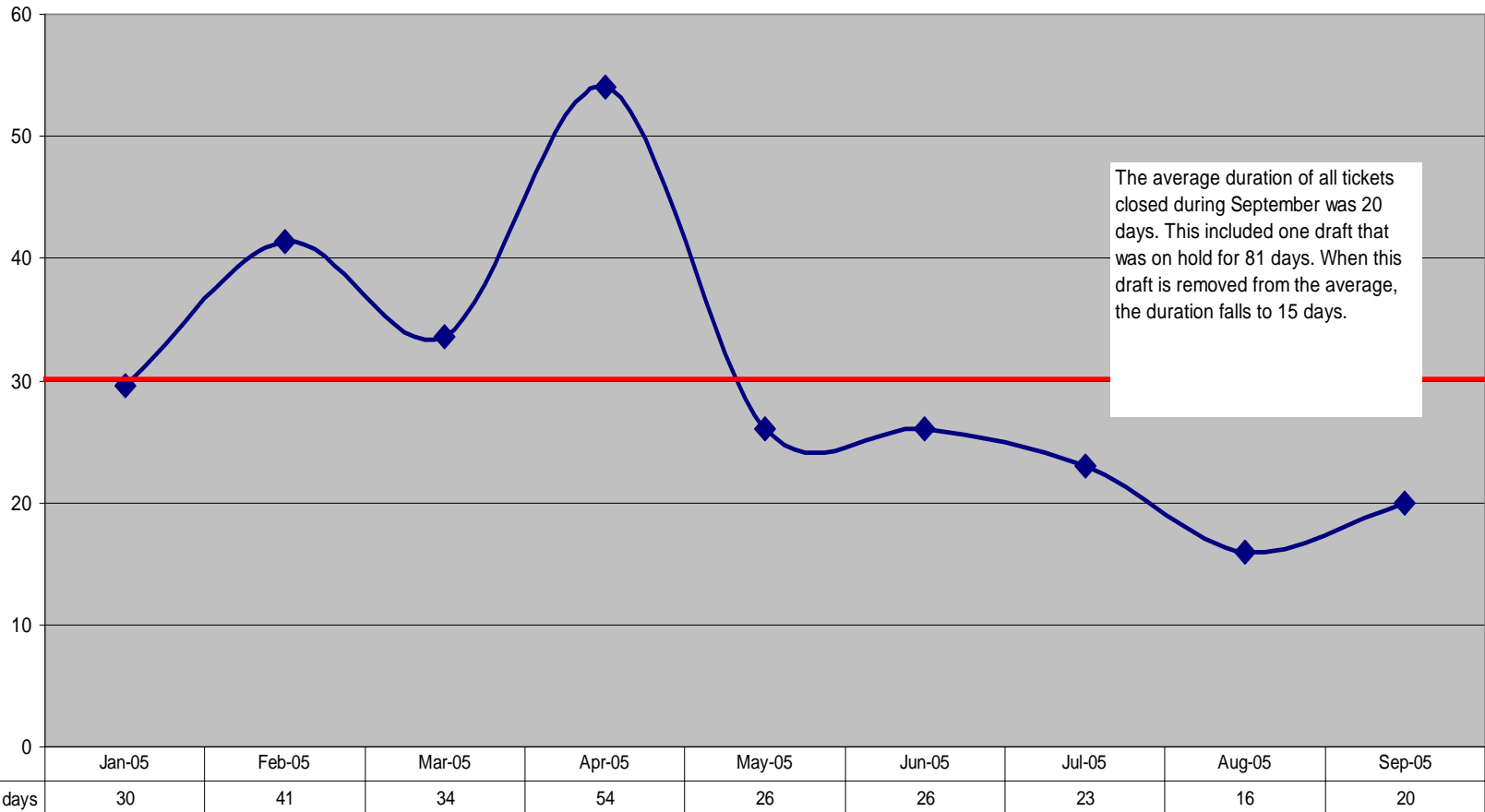Root management requests processing times 2004-5

This chart represents ticket duration from the month opened to their (projected)

	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
processing time in days (completed tickets)	68	95	99	65	103	78	70	45	38	20	16	9
processing time in days (projected)				65	105	77	72	49	43	21	19	18

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IETF Related Requests

Internet Drafts Processing Time 2004-5

The average duration of all tickets closed during September was 20 days. This included one draft that was on hold for 81 days. When this draft is removed from the average, the duration falls to 15 days.

	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05
Processing time in days	30	41	34	54	26	26	23	16	20

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Room for Improvement

- We haven't solved all our problems
- Still striving to improve processes and work management
  - Backlog of requests being cleared out
  - Implementing new reporting tools
  - Improving communications with requesters about the status of their request
- Senior staff of ICANN fully supportive of IANA improvements and resourcing

Questions?

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