

FINANCIAL SERVICES DEPARTMENT REPORT

Bob Stratton
Director



OVERVIEW

- **Staff**

- **Activities**

- **Stats**

STAFF

- **Tammy Rowe, AR Supervisor**

- ➔ Amaris Wang

- ➔ Dawn Anderson

- ➔ Tanya McKnight

- ➔ Chakeyia Thomas

- **Valorie Winkelman, Staff Accountant**

SUMMARY OF ACTIVITIES

- **Overdue Accounts**
- **Follow-up to Controls Audit**
- **Operations**

ACTIVITIES SINCE WE LAST MET

● Overdue Accounts Cleanup in 2005

- ⇒ 11% of Overdue Accounts Revoked
- ⇒ 37% Being Pursued or in Process
- ⇒ 52% Paid

● Controls Audit Follow-up

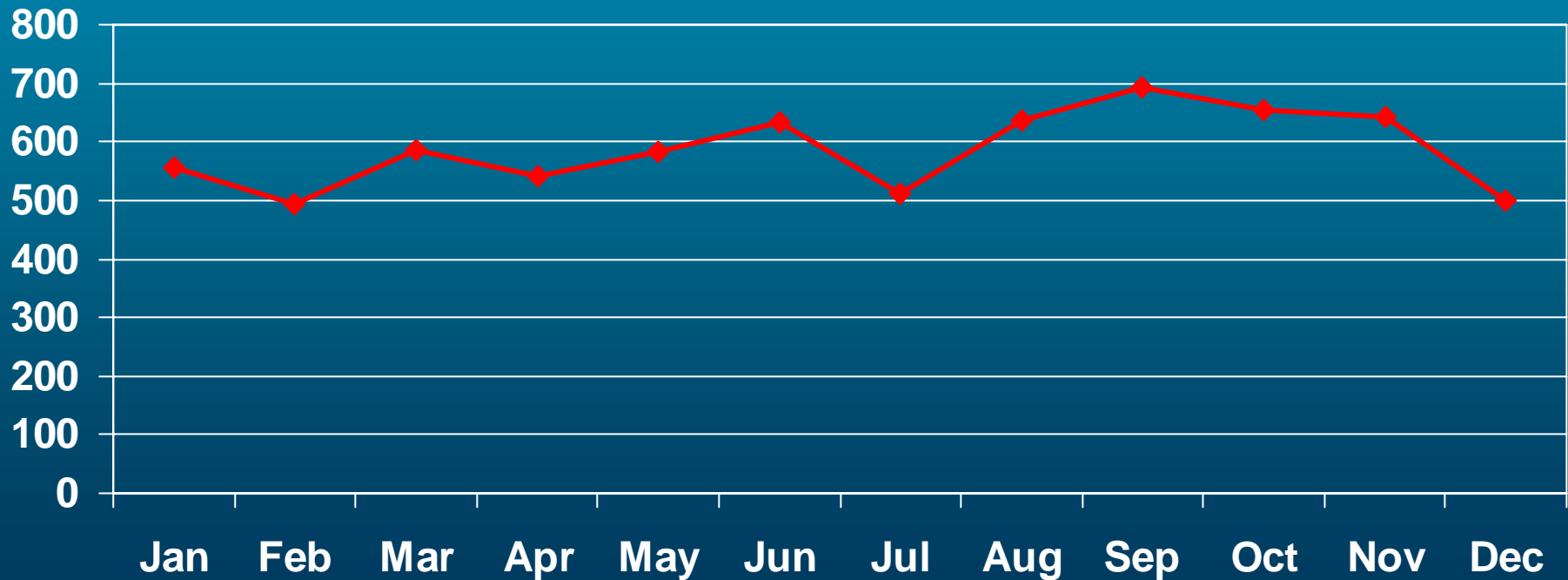
- ⇒ Inventory Software Implemented
- ⇒ Updated Accounting Software

ONGOING ACTIVITIES

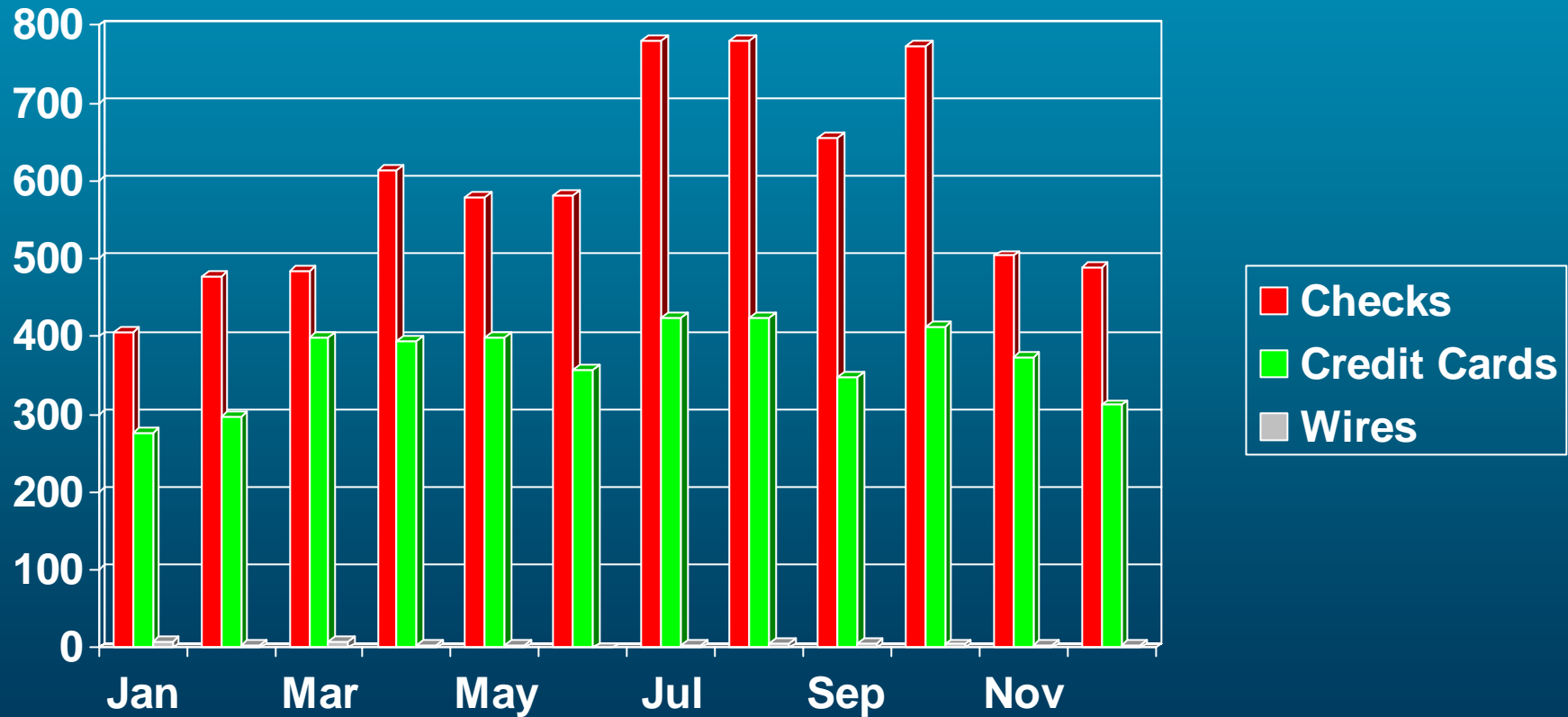
- **Sending Reminder E-mails to Tech and Admin POCs**
- **Continuing Data Cleanup**
- **2005 Audit Almost Completed**

PHONE CALLS RECEIVED PER MONTH, 2005

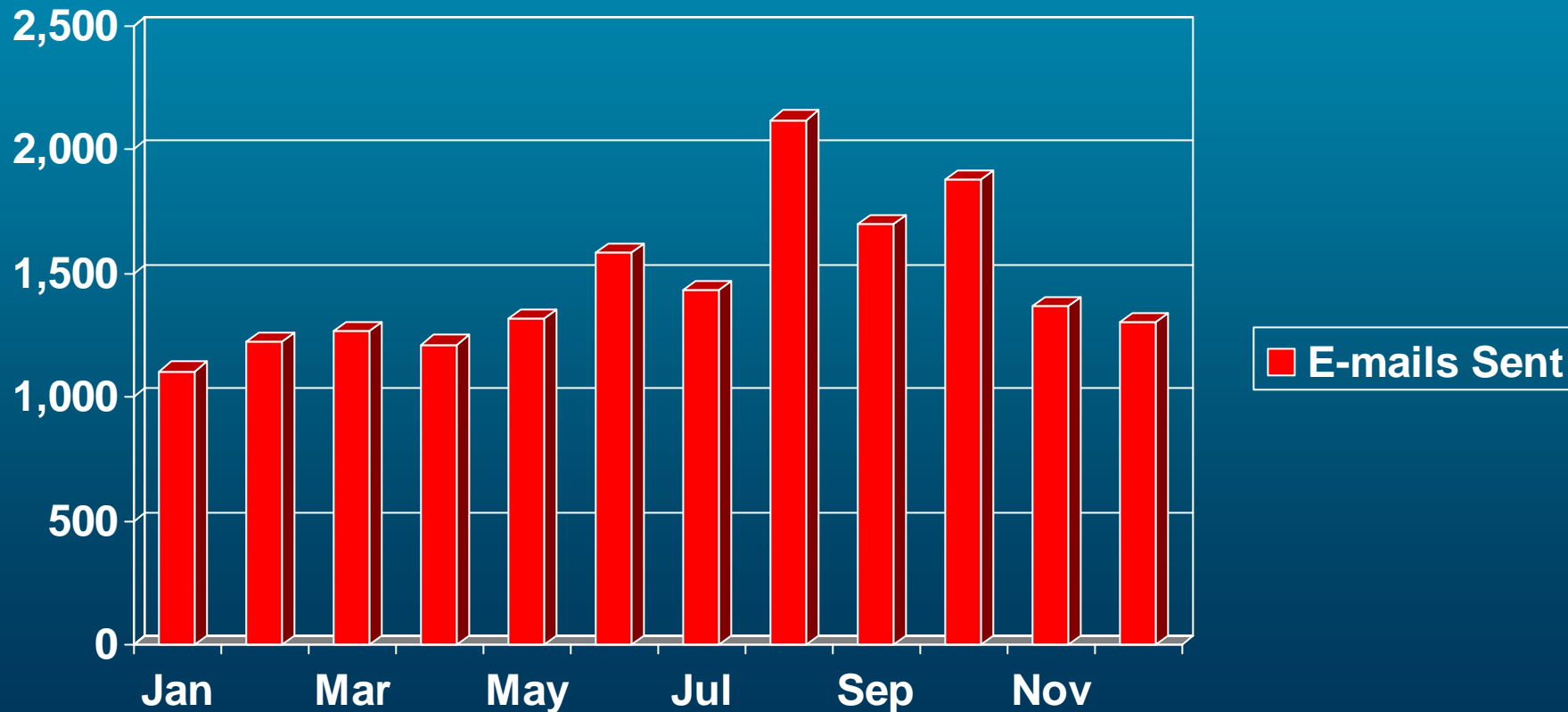
Number of Phone Calls per Month



PAYMENT TYPES RECEIVED BY MONTH, 2005

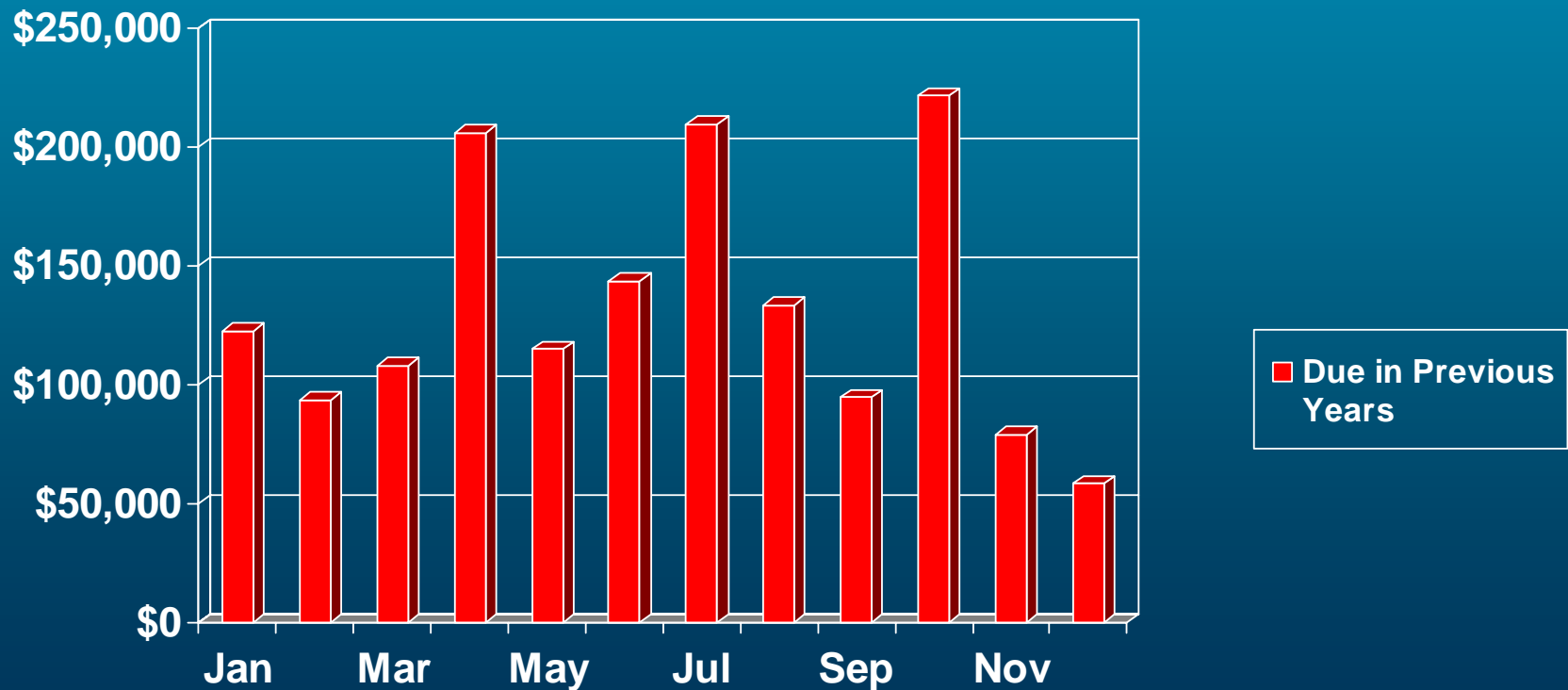


FSD INVOICING, REMINDER, AND FOLLOW-UP E-MAILS SENT PER MONTH, 2005

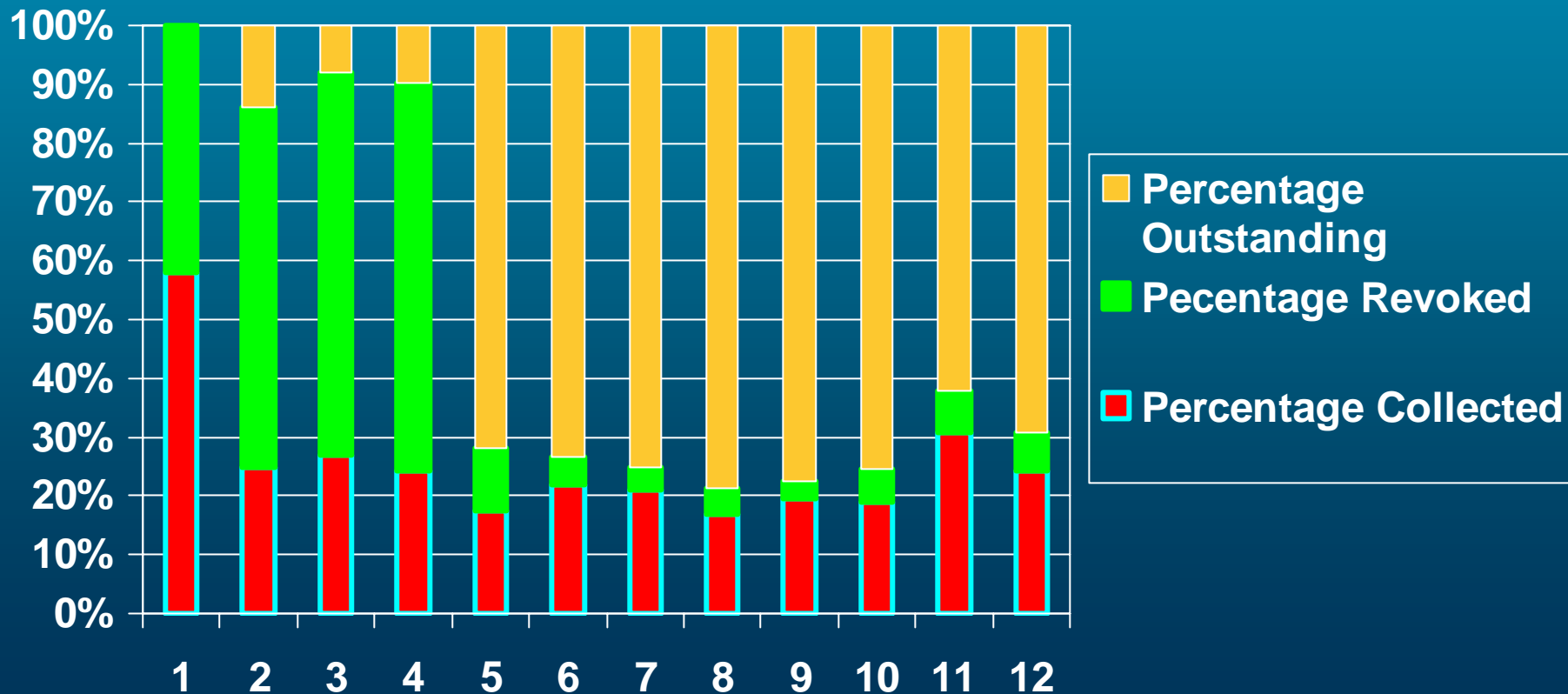


OVERDUE COLLECTION IPv4, 2005

- 51% Collected in Full, 1% Partial, 37% Pursuing, 11% Revoked



COLLECTION OF OVERDUE MAINTENANCE INVOICES



THANK YOU